



South East Installation Solutions

1 Pine Needle Rd • Piedmont, SC 29673

www.SouthEastInstalls.com

Terms of Service

Cancellation Policy

In the event you need to cancel a measurement, installation, or window treatment repair appointment, please contact us via email or phone, preferably 2 business days before the time of the scheduled service. If you cancel less than four (4) hours prior to the time of the scheduled appointment, a cancellation fee of \$50.00 will be charged.

If you need to cancel an appointment for our pickup and delivery service (but not the installation) you must contact your assigned installer via phone no later than 1 hour prior to our scheduled pickup time. Emails to cancel a pickup may not be retrieved in time to cancel and may result in a "Busted Trip" charge.